

Logo Studio and your privacy

Revised July 22, 2011

At **Logo Studio** we respect your right to privacy and we understand that, as a visitor to **logostudio.com**, you prefer to control your own personal information and preferences. For this reason, we may ask you to register or to provide personal information and preferences when you visit certain areas of **logostudio.com**, access personal files, utilize our online universities, utilize our software, request information, or subscribe to our Blogs.

We will guard the personal information you share with us to ensure the content, services, and advertising that we provide on **logostudio.com** are always tailored to your current, designated preferences.

When you provide **Logo Studio** with your name (or alias), e-mail address, mailing address, or telephone number, and you do not 'opt out,' **Logo Studio** and the **Logo Studio** representatives, and marketing affiliate partners (as posted on the "Our Partners" page within **logostudio.com**) may use the provided information to alert you to new products, special offers, updated information, events, new services, and other **Logo Studio** information. Representatives and affiliates may include manufacturers and authorized vendor partners. Beyond its representatives and affiliates, **Logo Studio** does not offer or allow the selling of any user-provided information to third parties.

Logo Studio respects the rights users give us when opting to receive e-mail communications and enforces internal policies to preserve those rights. It is our objective to retain the long-term ability to continue to communicate with our users.

If you do not want **Logo Studio** or **Logo Studio** representatives to contact you, you may "opt out" of this preference at any time, whether you're online or contacting **Logo Studio** directly. As part of your preference flexibility, you'll always have the option to opt back in and have **Logo Studio** contact you based on your previous or new preferences. For instructions, please see the section "Contact Us," below.

If you choose not to register or provide personal information, you can still utilize our website; however, you will not have access to areas that require personal identification.

Logo Studio use of log files (cookies)

Logo Studio offers free access and private customer profile sections to all **logostudio.com** visitors. In order to establish profiles, visitors are requested to provide both personal information and preferences. This information is stored and protected by your user-established Email and Password.

By registering, you allow **Logo Studio** to store your email and password so you can access certain areas of the website without re-signing in. The sign-in information is stored until you explicitly sign out. It also allows you to return to **logostudio.com** website on subsequent visits without having to re-enter your information. **Logo Studio** remembers you by placing a log file (cookie) that contains only enough information to identify you upon return visits. A "cookie" is a small line of text that is stored with your web browser for record-keeping purposes and helps **Logo Studio** provide better service to you. Your browser has options to accept, reject, or provide you with notice when a cookie is sent.

No information, other than that found in the Profile cookie, will be accessed by any **Logo Studio** system. Access to your profile information always requires both your Email and Password.

Logo Studio also utilizes visitor log files (cookies) and hosted tracking with our website. Once a user enters our site, a cookie follows them through their click stream path. Examples of information being collected by these cookies and the hosted tracking include the number of times a user came to our site(s), and the paths they took to get there. **Logo Studio** uses the data collected from website visitor cookies and hosted tracking in aggregate form only and does not collect any personally identifiable information. Use of this information helps us better understand what users are seeking and learning at our website(s) and helps us identify potential navigation issues.

We also gauge effectiveness of our communications by inserting transparent GIF images in our HTML e-mails. These GIF files are not unique identifiers and do not gather any personally identifiable information. They simply let us know the number of e-mails that have been opened.

How Logo Studio will protect your personal information

Logo Studio will always protect the personal information that you share with us. **Logo Studio** stores information internally in a controlled, secure environment. Logo Studio requests general demographic information, this information is limited to reporting purposes only; members remain anonymous. Phone numbers, e-mail addresses, and postal addresses are not shared for demographic reports with outside entities. **Logo Studio** may occasionally present a special contest or promotion that is sponsored by another company. To qualify for entry, we may ask you to provide personal information. If we plan to share that information with the sponsor(s), we will provide an up-front statement to that effect.

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our website.

Contact us

How to update your personal information and preferences: You can help **Logo Studio** maintain the accuracy of your personal information by notifying us when you change your name, address, title, phone number, e-mail address, or your content preferences. If at any time you wish to update your information or preferences, or you prefer to stop receiving communication from **Logo Studio**, feel free to contact us at any time.

Online
logostudio.com

E-mail:
requestinfo@LogoStudio.com

Postal Mail

Corporate Offices
Logo Studio
2420 East Cedar Street
Ontario, CA 91761

Sales Office
Logo Studio
3456 E. 17th Street, Suite #240
Ammon, ID 83406

If you change your e-mail or postal address, please contact **Logo Studio**. In order to make the appropriate corrections, please include both your old and new address. **Logo Studio** will respond to your request in a reasonable timeframe.

Logo Studio would like to receive your comments and questions about this Privacy Policy: Please address comments or questions regarding **Logo Studio** Privacy Policy to one of the addresses listed above (online, e-mail, or postal mail). **Logo Studio** may occasionally update, amend, or change this Privacy Policy based on user feedback and as needed or appropriate. If we decide to materially change our privacy policy, we will post those changes to this privacy statement, and will e-mail the information to our users so that they are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected. Users will always have a choice as to whether or not we use their information in accordance with, and in respect to, the posted privacy policy. If users have opted out of all communication with the site, or deleted/deactivated their account, then they will not be contacted.

Links

logostudio.com website may contain links to other sites. **Logo Studio** assumes no responsibility for the content or the privacy policies and practices of such websites. **Logo Studio** encourages you to read the privacy statements of these linked sites; their privacy practices may differ from ours.

Returns

Logo Studio has a 100% satisfaction guarantee. We will gladly take back any unlogged order that does not meet your requirements within 30 days of receiving the merchandise. If you wish to return an item, please contact your **Logo Studio** Customer Service Representative. DO NOT return the items to an address on the packing materials or website. Your **Logo Studio** Customer Service Representative will provide the shipping information to you.

1. Garments must be returned within 10 days of receipt of merchandise. Please return merchandise in original packaging.
2. We are unable to accept merchandise that has been worn or washed.
3. For your protection we recommend that you insure your package with the shipper.
4. If you are exchanging merchandise please include a money order or credit card number for return shipping.
Please send returns/exchanges to:

Logo Studio
2240 East Cedar Street
Ontario, CA 91761

Please contact customer service with any questions:

Damages

All damages must be reported within 48 hours of delivery. Please keep all original paperwork and packaging for your claim. Please contact customer service immediately to report the problem.